

Reopening FAQs

What are the MFRC's hours of operation?

Monday to Friday – 8:30am to 4:00pm.

How do I access the MFRC?

Military/community members will access the MFRC office via the PSP front entrance or the MFRC front entrance.

Is it safe to visit the MFRC?

Yes! The MFRC's is acting in accordance with all provincial guidelines and Operational Health & Safety guidance. Residents of Saskatchewan are still encouraged to stay at home whenever possible, so we encourage you to visit only when necessary.

What is the MFRC doing to protect members and their families?

We have implemented a variety of safety measures to help protect your health and safety. For example, staff will control the number of people allowed on site at a time, we will frequently clean high touch areas and plexiglass is installed at the front desk. A full list of safety measures can be found in our Reopening Guide.

How is the MFRC protecting its employees?

The MFRC has implemented a variety of safety measures to minimize our employee's potential exposure to COVID-19 following the Government of Saskatchewan's guidelines.

- All staff will self-monitor for symptoms through use of the self-assessment tool available at www.saskatchewan.ca/covid19 and will notify their immediate supervisor if not feeling well and will remain home until symptoms are gone.
- Staff will wear masks when interacting with clients or community members and maintain a minimum of 2 metre distance from others.
- Staff will work in small teams, have individual work spaces and reduced hours.
- Plexiglass is installed at the front desk.
- A full list of safety measures can be found in our Reopening Guide.



How is the MFRC protecting children at the ELC?

The ELC child/staff ratios follow Saskatchewan's re-opening plan, and are in accordance with the Government of Saskatchewan Ministry of Education child/staff ratios.

Limited Visitors

- Only military personnel and their families may utilize the services of the Early Learning Centre. Non-essential visitors will be NOT be permitted to enter the ELC.
- Only staff on shift may enter the building.
- Parents will transition children to staff in the building's vestibule.
- A staff member will sign the children in and out of the program.

Cleaning/Disinfecting

- The ELC will be well stocked with hand washing supplies at all times, including soap, paper towels, waste bins and, where appropriate, hand sanitizer with a minimum of 70 per cent alcohol approved by Health Canada.
- Children will be instructed and encouraged to refrain from touching other and keeping hands out of mouths and away from faces.
- Children will wash and sanitize hands at regular intervals.

Temperature/Symptoms Checking

- Temperatures and medical screening will be executed at the door upon every entry into the program.
- Children who show symptoms of COVID-19 will not be accepted at drop-off.



Physical Distancing

- All childcare staff are directed to keep a physical distance of 2 metres, as much as possible, from other persons who may be working.
- Staff will make every effort to ensure children maintain a physical distancing of 2 metres using tape on the floor, chair spacing at play stations, using separate play bins etc.

ELC Staff

- A temperature reading via touchless thermometer and a brief medical questionnaire will be executed at the beginning of each workday for each staff member.
- Staff will wear a mask and or gloves.
- Staff will not enter buildings on the Wing outside of the ELC.

What will it look like to drop off my child at the ELC?

- One parent at a time will drop off/pick up children.
- Signs and markings to ensure physical distancing will be clear, both inside and outside the ELC.
- Signage will be used to remind parents and guardians not to enter the facility if they are sick.
- One staff member will be assigned to meet parent in the vestibule of the ELC.
- This staff member will take children's temperature via touchless thermometer and have parents complete a brief medical questionnaire.
- ELC staff will sign children in and out.
- Staff will avoid close greetings like hugs or handshakes and encourage physically distant greetings such as 'air fives' and waves.
- Parents and caregivers are encouraged to leave non-essential items at home (i.e. toys, stuffed animals, etc.)

What happens if a child gets sick?

- If a child develops symptoms at the facility, the child will be isolated from other children and the parent or caregiver will be notified to pick up the child immediately.



- If a separate room is not available, the child will be kept at least two metres from other children.
- Additional staff may be assigned to assist with cleaning/disinfecting procedures in the event a child becomes sick throughout the day.
- The provincial health protocols shall be followed.

Should I supply food and drinks for my child while at the ELC?

- Yes. Parents and caregivers must supply snacks and drinks for their own child/ren. No foodstuffs or non-water drinks (juice, etc.) will be supplied by the ELC/MFRC.
- Children and staff will not share food, drinks, soothers, bottles, sippy cups, toothbrushes, facecloths, and other personal items. Label personal items with the child's name to discourage accidental sharing.

What will you do if a ELC or MFRC team member/program participant tests positive for COVID?

If a staff member and/or client/visitor is showing signs or symptoms of COVID-19 and/or a staff member or client/visitor have tested positive for COVID-19, the provincial health protocols shall be followed.

Can I pay my bills for the ELC?

- Yes. Payments are to be made at the MFRC front desk in Building 80.
- Payment by credit or debit is preferred. Credit/debit machines will be sanitized after each use.
- We are now able to accept payment over the phone - 306.694.2273.

Will the MFRC be continuing the virtual programs?

Yes! The Moose Jaw MFRC will continue to offer programs and services virtually. Check out our [Facebook page](#) for more!

