

## FREQUENTLY ASKED QUESTIONS

### ***Why is the CAC changing to the PSP Plan?***

Previously each base had different names for their Recreation and Membership programs. For consistency, PSP Headquarters implemented a name change, requiring all bases across Canada to call their current memberships PSP Plan. This makes finding and accessing memberships at different bases easier for families and members, as they will know what to ask for.

### ***Where can I purchase the PSP Plan Membership?***

Identical to the CAC membership, all PSP Plan Memberships can be purchased at the Recreation Complex (30 Festubert Blvd., Petawawa, ON. K8H 2X3).

### ***When I buy a PSP Plan Membership, where does my money go?***

Identical to a CAC Membership, all funds collected for the PSP Plan are put directly back into the Community Recreation department to ensure that we can continue offering high quality programs and services. More specifically, when you purchase a PSP Plan Membership your money is used to purchase program supplies, wages for Community Recreation staff members and supplement additional costs associated with developing and implementing Community Recreation programs. These funds allow us to continue to offer cost-effective and free programs to you and the community. Your support is a huge part of our success!

### ***Will the PSP Plan be available to me at all bases across Canada?***

Although all membership across Canada will be called PSP Plan, each membership will have a different structure (i.e. fees, benefits and discounts) from base-to-base. You will be permitted to use your PSP Plan from another base in Petawawa if visiting; however, not all bases may have the same policy.

### ***What happens to my current CAC Membership and CAC card following 31 March 2020?***

You can keep using your current membership and CAC card with the new PSP Plan until your card expires (up to 31 March 2021). Upon expiry, you will be issued a new PSP Plan membership card.

### ***I have a Military ID that gives me access to facilities and services. What does the PSP Plan give me that my Military ID does not?***

Your Military ID will give you access to the following:

- Full access to Dundonald Hall and the Army Fitness Centre during open hours.
- Full access to cross-country skiing and snowshoes for morning PT, Sports Afternoons, Open Recreation (i.e. afternoon/weekends) for the CAF member only.
- Access to Canoes and Kayaks at Jubilee Lodge during morning PT and Sports Afternoons.



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Your PSP Plan will give you access to the following:

- Access to the Recreation Complex, South Side Community Centre and Youth 1st Centre during open hours.
- Access to cross country ski equipment and snow shoeing for family members during Open Recreation.
- Access to Canoes and Kayaks at Jubilee Lodge during Open Recreation.
- Access to Garrison Petawawa Recreation Clubs.
- FREE access to public swimming at Dundonald Hall.
- FREE Recreational fitness classes.
- FREE skating at the Silver Dart Arena.
- Discount rates offered on recreational activities and programs (minimum 6-month membership required)

